

The Applicant – How to Get Started

Registration

You must register with us to complete an application form. How you should register is pre-determined by the organisation that has requested you complete a Disclosure and Barring Service (DBS) check.

If you are unsure what registration process to follow, contact your organisation.

Self-Registration Process



If you do not know your Org PIN, please contact your organisation.

1. Click **Register** on the right hand side of the screen.
2. Enter your Org Pin supplied by your organisation.
3. Enter your full name.
4. Enter your email address and confirm it by entering it again.
5. Click **Next Step**
6. Enter/confirm the Organisation's Name as requested
7. **Create** a memorable password
8. **Confirm** the password by entering it again
9. Click '**Complete Registration**'

Registered by Organisation Process



Receive an Activation Email containing

The Organisation PIN

This is specific to your organisation

Confirmation of Email Address

To be used as your username

Link to Registration Page

Required to activate your account

Follow these steps:

1. Click the link within the email
2. Create a memorable password
3. Confirm the password by entering it again
4. Click '**Save Password**'

What will I need to complete the application?

To make completing the application form as quick as possible, have the following information (where applicable) to hand:

- Dates of any name changes (mm/yyyy)
- Mother's Maiden Name
- Full 5 year address history including dates (mm/yyyy)
- National Insurance Number
- Passport
- Driving Licence
- National Identity Card

In order to confirm your personal details you are required by the Disclosure and Barring Service (DBS) to supply a minimum of 3 identity documents.

To see the full list of ID documents accepted for verification please go to:

<https://www.gov.uk/disclosure-barring-service-check>

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Getting my ID verified & Making the payment

How you get your ID verified is determined by your Organisation, who will either verify your ID themselves or ask that you have your ID verified at a Post Office.

If you are unsure on which ID verification process to follow please contact your organisation.

ID verified by organisation



If you have not already supplied your ID for verification, once you have completed the application form, contact your organisation and arrange with them, a time to do so.

If you are required to pay for the application, once your ID has been verified you must log back in to OnlineDisclosures, (using the Org PIN, your email address and the password you created) to do so.

Note: All payments are processed through PayPal, If you do not have a PayPal account, select the option 'Pay with a credit or debit card'.

PayPal will send an email to confirm receipt of payment.

Post Office ID Verification



In order for the Post Office to verify your ID, you must take with you:

- The ID Verification Service sheet – available to print once you have submitted the application form.
- The original pieces of ID selected for verification
- Method of payment (where applicable)

To find the nearest Post Office go to <http://www.parcelforce.com/branch-finder>

Enter your postcode and select 'CRB & ID Verification Service' from the 'Service Required' field.

The Post Office will accept payments via cash or debit/credit card.

The Post Office will be unable to verify your ID if the original documents do not match what you entered on the application form. If this happens, contact us. We will reject the application for you so you can simply login, amend the details and print out a new ID Verification Service form.

To view instructions on how to complete the Application form click to view
[The Full Applicant User Guide](#)