**Key Performance Indicator Index List with YTD & Last Complete Year - By Portfolio**

**Generated on:** 29 July 2024

| **Symbol** | **PI Status** |
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| **This is an image of a red hexagon, indicating that performance is significantly off target.**  | Alert |
| **This is an image of a yellow triangle, indicating that performance is slightly off target.**  | Warning |
| **This is an image of a green circle with a white tick in the centre, indicating that performance is on target.**  | OK |
| **This is an image of a blue square with a white question mark in the centre, indicating that the status is currently unknown.**  | Unknown |
| **This is an image of a data chart, indicating that the performance indicator has no target and is reported for information only.**  | Data Only |

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| **Cabinet Member for Communities and Wellbeing** |

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|  |  |  |  |  |  |  | **Year to Date Position** | **Last Complete Year Outturn** |
| **PI Code & Short Name** | **Collection Frequency** | **Data Type** | **Last Update** | **Target** | **Current Value** | **Status** | **2024/25** | **2023/24** |
| **Value** | **Status** | **Value** | **Status** |
| **LPI 005a** % of Individuals Accessing the Wellbeing Service who are from identified High Risk Groups | Quarters | Cumulative | Q1 2024/25 | 40% | **33.3%** | **This is an image of a yellow triangle, indicating that performance is slightly off target.**  | 33.3% | **This is an image of a yellow triangle, indicating that performance is slightly off target.**  | 39.5% | **This is an image of a yellow triangle, indicating that performance is slightly off target.**  |
| **LPI 005b** Chichester Wellbeing Stop Smoking Service - Number of Quits Achieved | Quarters | Cumulative  | Q1 2024/25 | 12 | **12** | **This is an image of a green circle with a white tick in the centre, indicating that performance is on target.**  | 12 | **This is an image of a green circle with a white tick in the centre, indicating that performance is on target.**  | 51 | **This is an image of a green circle with a white tick in the centre, indicating that performance is on target.**  |
| **LPI 005c** Chichester Wellbeing NHS Health Checks Delivered | Quarters | Cumulative  | Q1 2024/25 | 25 | **35** | **This is an image of a green circle with a white tick in the centre, indicating that performance is on target.**  | 35 | **This is an image of a green circle with a white tick in the centre, indicating that performance is on target.**  | 129 | **This is an image of a green circle with a white tick in the centre, indicating that performance is on target.**  |
| **LPI 011a** % of CSC enquiries resolved at first point of contact | Months | Single period and year to date  | June 2024 | 85% | **91%** | **This is an image of a green circle with a white tick in the centre, indicating that performance is on target.**  | 88.67% | **This is an image of a green circle with a white tick in the centre, indicating that performance is on target.**  | 84.25% | **This is an image of a green circle with a white tick in the centre, indicating that performance is on target.**  |
| **LPI 011b** % of calls to the CSC that are answered | Months | Single period and year to date  | June 2024 | 90% | **82%** | **This is an image of a red hexagon, indicating that performance is significantly off target.**  | 79.33% | **This is an image of a red hexagon, indicating that performance is significantly off target.**  | 80.83% | **This is an image of a red hexagon, indicating that performance is significantly off target.**  |
| **LPI 212b** All Reported Crime - Chichester | Months | Rolling 12-month average  | June 2024 | 8.4% | **3%** | **This is an image of a green circle with a white tick in the centre, indicating that performance is on target.**  | 3% | **This is an image of a green circle with a white tick in the centre, indicating that performance is on target.**  | -0.2% | **This is an image of a green circle with a white tick in the centre, indicating that performance is on target.**  |
| **LPI 230** Choose Work - Number of New Clients Engaged with the Service | Months | Cumulative  | June 2024 | 15 | **31** | **This is an image of a green circle with a white tick in the centre, indicating that performance is on target.**  | 31 | **This is an image of a green circle with a white tick in the centre, indicating that performance is on target.**  | 105 | **This is an image of a green circle with a white tick in the centre, indicating that performance is on target.**  |

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| **Cabinet Member for Culture and Events** |

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|  |  |  |  |  |  |  | **Year to Date Position** | **Last Complete Year Outturn** |
| **PI Code & Short Name** | **Collection Frequency** | **Data Type** | **Last Update** | **Target** | **Current Value** | **Status** | **2024/25** | **2023/24** |
| **Value** | **Status** | **Value** | **Status** |
| **LPI 117** % Licensing Act 2003 applications determined within 56 days | Quarters | Cumulative  | Q1 2024/25 | 100% | **99.01%** | **This is an image of a green circle with a white tick in the centre, indicating that performance is on target.**  | 99.01% | **This is an image of a green circle with a white tick in the centre, indicating that performance is on target.**  | 98.86% | **This is an image of a green circle with a white tick in the centre, indicating that performance is on target.**  |
| **LPI 118** % Gambling Act 2005 applications determined within 56 days | Quarters | Cumulative  | Q1 2024/25 | 100% | **92.5%** | **This is an image of a red hexagon, indicating that performance is significantly off target.**  | 92.5% | **This is an image of a red hexagon, indicating that performance is significantly off target.**  | 91.43% | **This is an image of a red hexagon, indicating that performance is significantly off target.**  |
| **LPI 219** The Novium and TIC - All service admissions | Months | Single period and year to date  | June 2024 | 4,167 | **3,677** | **This is an image of a red hexagon, indicating that performance is significantly off target.**  | 12,743 | **This is an image of a green circle with a white tick in the centre, indicating that performance is on target.**  | 51,941 | **This is an image of a green circle with a white tick in the centre, indicating that performance is on target.**  |

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| **Cabinet Member for Environmental Strategy** |

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| **PI Code & Short Name** | **Collection Frequency** | **Data Type** | **Last Update** | **Target** | **Current Value** | **Status** | **2024/25** | **2023/24** |
| **Value** | **Status** | **Value** | **Status** |
| **BC MPI 01** Building Control - Site inspections undertaken within 24 hours | Months | Single period and year to date  | June 2024 | 100% | **100%** | **This is an image of a green circle with a white tick in the centre, indicating that performance is on target.**  | 100% | **This is an image of a green circle with a white tick in the centre, indicating that performance is on target.**  | 100% | **This is an image of a green circle with a white tick in the centre, indicating that performance is on target.**  |
| **BC MPI 03** Building Control - Applications determined within 5 weeks (unless time extension agreed) | Months | Single period and year to date  | June 2024 | 100% | **100%** | **This is an image of a green circle with a white tick in the centre, indicating that performance is on target.**  | 100% | **This is an image of a green circle with a white tick in the centre, indicating that performance is on target.**  | 100% | **This is an image of a green circle with a white tick in the centre, indicating that performance is on target.**  |
| **LPI 009** Number of Premises Licenced Under the Animal Welfare Act 2018 Inspected | Quarters | Single period and year to date  | Q1 2024/25 | 10 | **29** | **This is an image of a green circle with a white tick in the centre, indicating that performance is on target.**  | **29** | **This is an image of a green circle with a white tick in the centre, indicating that performance is on target.**  | 74 | **This is an image of a green circle with a white tick in the centre, indicating that performance is on target.**  |
| **LPI 133a** Number of Industrial Processes with an Environmental Permit that are Audited | Quarters | Single period and year to date  | Q1 2024/25 | 0 | **0** | **This is an image of a green circle with a white tick in the centre, indicating that performance is on target.**  | **0** | **This is an image of a green circle with a white tick in the centre, indicating that performance is on target.**  | 10 | **This is an image of a red hexagon, indicating that performance is significantly off target.**  |
| **LPI 135** Number of Private Water Supplies Visited for Sampling and/or Risk Assessment | Quarters | Single period and year to date  | Q1 2024/25 | 11 | **15** | **This is an image of a green circle with a white tick in the centre, indicating that performance is on target.**  | **15** | **This is an image of a green circle with a white tick in the centre, indicating that performance is on target.**  | 45 | **This is an image of a green circle with a white tick in the centre, indicating that performance is on target.**  |
| **LPI 174** % of food premises due for inspection that were carried out | Quarters | Cumulative  | Q1 2024/25 | 25% | **24.93%** | **This is an image of a green circle with a white tick in the centre, indicating that performance is on target.**  | 24.93% | **This is an image of a green circle with a white tick in the centre, indicating that performance is on target.**  | 99% | **This is an image of a yellow triangle, indicating that performance is slightly off target.**  |

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| **Cabinet Member for Finance, Corporate Services and Chichester Contract Services** |

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|  |  |  |  |  |  |  | **Year to Date Position** | **Last Complete Year Outturn** |
| **PI Code & Short Name** | **Collection Frequency** | **Data Type** | **Last Update** | **Target** | **Current Value** | **Status** | **2024/25** | **2023/24** |
| **Value** | **Status** | **Value** | **Status** |
| **LPI 001a** Percentage of all searches carried out within 10 working days | Quarters | Single period and year to date  | Q1 2024/25 | 100% | **100%** | **This is an image of a green circle with a white tick in the centre, indicating that performance is on target.**  | **100%** | **This is an image of a green circle with a white tick in the centre, indicating that performance is on target.**  | 100% | **This is an image of a green circle with a white tick in the centre, indicating that performance is on target.**  |
| **LPI 001b** Average Number of Working Days Taken to Return a Search | Quarters | Single period and year to date  | Q1 2024/25 | 10 | **4** | **This is an image of a green circle with a white tick in the centre, indicating that performance is on target.**  | 4 | **This is an image of a green circle with a white tick in the centre, indicating that performance is on target.**  | 3.25 | **This is an image of a green circle with a white tick in the centre, indicating that performance is on target.**  |
| **LPI 143** Working Days Lost Due to Sickness Absence | Months | Rolling 12-month average  | June 2024 | 8.00 | **7.68** | **This is an image of a green circle with a white tick in the centre, indicating that performance is on target.**  | 7.68 | **This is an image of a green circle with a white tick in the centre, indicating that performance is on target.**  | 8.12 | **This is an image of a yellow triangle, indicating that performance is slightly off target.**  |
| **LPI 156** Creditor invoices paid within 30 days | Months | Single period and year to date  | June 2024 | 96% | **99.35%** | **This is an image of a green circle with a white tick in the centre, indicating that performance is on target.**  | 97.72% | **This is an image of a green circle with a white tick in the centre, indicating that performance is on target.**  | 95.51% | **This is an image of a yellow triangle, indicating that performance is slightly off target.**  |
| **LPI 191** Residual household waste in Kg per household | Quarters | Cumulative  | Q4 2023/24 | 420 | **421.05** | **This is an image of a green circle with a white tick in the centre, indicating that performance is on target.**  | N/A – Data reported 1 quarter behind due to auditing process | 421.05 | **This is an image of a green circle with a white tick in the centre, indicating that performance is on target.**  |
| **LPI 192** Percentage of household waste sent for reuse, recycling and composting (quarterly) | Quarters | Cumulative  | Q4 2023/24 | 47.00% | **46.4%** | **This is an image of a yellow triangle, indicating that performance is slightly off target.**  | N/A – Data reported 1 quarter behind due to auditing process | 46.4% | **This is an image of a yellow triangle, indicating that performance is slightly off target.**  |

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| **Cabinet Member for Growth and Place** |

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| **PI Code & Short Name** | **Collection Frequency** | **Data Type** | **Last Update** | **Target** | **Current Value** | **Status** | **2024/25** | **2023/24** |
| **Value** | **Status** | **Value** | **Status** |
| **LPI 237** % of business planning applications responded to | Quarters | Single period and year to date  | Q1 2024/25 | 90% | **100%** | **This is an image of a green circle with a white tick in the centre, indicating that performance is on target.**  | 100% | **This is an image of a green circle with a white tick in the centre, indicating that performance is on target.**  | 93% | **This is an image of a green circle with a white tick in the centre, indicating that performance is on target.**  |

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| **Cabinet Member for Housing, Revenues and Benefits** |

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| **PI Code & Short Name** | **Collection Frequency** | **Data Type** | **Last Update** | **Target** | **Current Value** | **Status** | **2024/25** | **2023/24** |
| **Value** | **Status** | **Value** | **Status** |
| **LPI 017a** Time taken to process new claims for benefits – Council Tax Reduction Only | Months | Single period and year to date  | June 2024 |  20 | **22.67** | **This is an image of a red hexagon, indicating that performance is significantly off target.**  | 25.38 | **This is an image of a red hexagon, indicating that performance is significantly off target.**  | New PI for 2024/25. Benefit types were previously combined. |
| **LPI 017b** Time taken to process new claims for benefits – Housing Benefit Only | Months | Single period and year to date  | June 2024 | 15 | **20.86** | **This is an image of a red hexagon, indicating that performance is significantly off target.**  | 22.87 | **This is an image of a red hexagon, indicating that performance is significantly off target.**  | New PI for 2024/25. Benefit types were previously combined. |
| **LPI 004b** Time taken to process change events for benefits (inc. Housing Benefit and CTR) | Months | Single period and year to date  | June 2024 | 7.0 | **3.5** | **This is an image of a green circle with a white tick in the centre, indicating that performance is on target.**  | 4.0 | **This is an image of a green circle with a white tick in the centre, indicating that performance is on target.**  | 5.5 | **This is an image of a green circle with a white tick in the centre, indicating that performance is on target.**  |
| **LPI 013** Households in Nightly-Paid Temporary Accommodation (not CDC Owned) - All Cases | Months | Single period and year to date  | June 2024 | 50 | **75** | **This is an image of a red hexagon, indicating that performance is significantly off target.**  | 81 | **This is an image of a red hexagon, indicating that performance is significantly off target.**  | 210 | **This is an image of a red hexagon, indicating that performance is significantly off target.**  |
| **LPI 015** Number of People Sleeping Rough in the District | Months | Single period and year to date  | June 2024 | 3 | **3** | **This is an image of a green circle with a white tick in the centre, indicating that performance is on target.**  | 4.33 | **This is an image of a green circle with a white tick in the centre, indicating that performance is on target.**  | 4.42 | **This is an image of a green circle with a white tick in the centre, indicating that performance is on target.**  |
| **LPI 140** Percentage of Council Tax collected | Months | Cumulative  | June 2024 | 24.48% | **29.69%** | **This is an image of a green circle with a white tick in the centre, indicating that performance is on target.**  | 29.69% | **This is an image of a green circle with a white tick in the centre, indicating that performance is on target.**  | 97.71% | **This is an image of a green circle with a white tick in the centre, indicating that performance is on target.**  |
| **LPI 141** Percentage of Non-domestic Rates Collected | Months | Cumulative  | June 2024 | 24.35% | **28.71%** | **This is an image of a green circle with a white tick in the centre, indicating that performance is on target.**  | 28.71% | **This is an image of a green circle with a white tick in the centre, indicating that performance is on target.**  | 97.6% | **This is an image of a green circle with a white tick in the centre, indicating that performance is on target.**  |
| **Cabinet Member for Planning** |

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| **PI Code & Short Name** | **Collection Frequency** | **Data Type** | **Last Update** | **Target** | **Current Value** | **Status** | **2024/25** | **2023/24** |
| **Value** | **Status** | **Value** | **Status** |
| LPI 124 CDC - Planning appeals allowed | Months | Single period and year to date  | June 2024 | 30% | **0%** | **This is an image of a green circle with a white tick in the centre, indicating that performance is on target.**  | 23.53% | **This is an image of a green circle with a white tick in the centre, indicating that performance is on target.**  | 32.61% | **This is an image of a red hexagon, indicating that performance is significantly off target.**  |
| LPI 124a SDNP - Planning appeals allowed | Months | Single period and year to date  | June 2024 | 30% | **0%** | **This is an image of a green circle with a white tick in the centre, indicating that performance is on target.**  | 0% | **This is an image of a green circle with a white tick in the centre, indicating that performance is on target.**  | 36.36% | **This is an image of a red hexagon, indicating that performance is significantly off target.**  |
| LPI 187a CDC - % of planning applications determined within 13 weeks: Major Applications | Months | Single period and year to date  | June 2024 | 60% | **100%** | **This is an image of a green circle with a white tick in the centre, indicating that performance is on target.**  | 88.89% | **This is an image of a green circle with a white tick in the centre, indicating that performance is on target.**  | 94.44% | **This is an image of a green circle with a white tick in the centre, indicating that performance is on target.**  |
| LPI 187b CDC - % of planning applications determined within 8 weeks: Minor Applications | Months | Single period and year to date  | June 2024 | 65% | **100%** | **This is an image of a green circle with a white tick in the centre, indicating that performance is on target.**  | 92.68% | **This is an image of a green circle with a white tick in the centre, indicating that performance is on target.**  | 86.3% | **This is an image of a green circle with a white tick in the centre, indicating that performance is on target.**  |
| LPI 187c CDC - % of planning applications determined within 8 weeks: Other Applications | Months | Single period and year to date  | June 2024 | 80% | **95.55%** | **This is an image of a green circle with a white tick in the centre, indicating that performance is on target.**  | 91.87% | **This is an image of a green circle with a white tick in the centre, indicating that performance is on target.**  | 89.16% | **This is an image of a green circle with a white tick in the centre, indicating that performance is on target.**  |
| LPI 188a SDNP - % of planning applications determined within 13 weeks: Major Applications | Months | Single period and year to date  | June 2024 | 70% | **100%** | **This is an image of a green circle with a white tick in the centre, indicating that performance is on target.**  | 100% | **This is an image of a green circle with a white tick in the centre, indicating that performance is on target.**  | 100% | **This is an image of a green circle with a white tick in the centre, indicating that performance is on target.**  |
| LPI 188b SDNP - % of planning applications determined within 8 weeks: Minor Applications | Months | Single period and year to date  | June 2024 | 80% | **85.71%** | **This is an image of a green circle with a white tick in the centre, indicating that performance is on target.**  | 85.79% | **This is an image of a green circle with a white tick in the centre, indicating that performance is on target.**  | 84.26% | **This is an image of a green circle with a white tick in the centre, indicating that performance is on target.**  |
| LPI 188c SDNP - % of planning applications determined within 8 weeks: Other Applications | Months | Single period and year to date  | June 2024 | 80% | **87.18%** | **This is an image of a green circle with a white tick in the centre, indicating that performance is on target.**  | 79.19% | **This is an image of a yellow triangle, indicating that performance is slightly off target.**  | 86.77% | **This is an image of a green circle with a white tick in the centre, indicating that performance is on target.**  |

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| **Cabinet Member for Regeneration (Leader of the Council)** |

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| **PI Code & Short Name** | **Collection Frequency** | **Data Type** | **Last Update** | **Target** | **Current Value** | **Status** | **2024/25** | **2023/24** |
| **Value** | **Status** | **Value** | **Status** |
| LPI 53 % of empty units within our commercial and industrial property portfolio | Quarters | Single period and year to date  | Q1 2024/25 | 10% | **15.5%** | **This is an image of a red hexagon, indicating that performance is significantly off target.**  | 15.5% | **This is an image of a red hexagon, indicating that performance is significantly off target.**  | 17.2% | **This is an image of a red hexagon, indicating that performance is significantly off target.**  |
| LPI 54 % of rent and service charge arrears | Quarters | Single period and year to date  | Q1 2024/25 | 8% | **3.26%** | **This is an image of a green circle with a white tick in the centre, indicating that performance is on target.**  | 3.26% | **This is an image of a green circle with a white tick in the centre, indicating that performance is on target.**  | 4.72% | **This is an image of a green circle with a white tick in the centre, indicating that performance is on target.**  |